

Web Hosting Provider Checklist

Web Hosting Provider: _____

1. What types of plans are offered and how much do they cost?		
2. Do plans include a free domain and how much will additional domains cost?	Free Domain ☐	Additional Domain Cost
3. Is a free SSL certificate included or available for purchase as an add-on?	Free SSL ☐	SSL Cost
4. How long are the contracts, is there a discount for annual prepayment, and what happens if I need to change providers or terminate my contract?		
5. How much storage and bandwidth do plans include?		
6. Do plans have an uptime guarantee?		
7. Is there a customer satisfaction or money-back guarantee?	☐	
8. How can I get in touch with support if I need it, and what type of support is available?	☐ Phone ☐ Email ☐ Knowledge base	
9. Do plans include free business email addresses or the ability to purchase business email services as an add-on?	Free Email ☐	Email add-on Cost
10. What do current users say about it in reviews? (e.g., on review sites like G2 or PCMag)		